



COVID-19 Service Update

August 24, 2020

Revised October 21, 2020 to reflect Environment, Health & Safety's role in contact tracing and managing COVID case investigations.

The safety of the University of Michigan community remains the number one priority of Facilities & Operations. F&O is focused on providing continuity of service and adapting our operations as circumstances change. COVID-19 safety training and daily medical screening protocols are required for all F&O staff members working on campus.

How to Obtain Services

The [Facilities Service Center](#) is the primary point of contact for facility-related questions or concerns. FSC remains staffed 24/7. Call 734-647-2059 or email FO-Service-Center@umich.edu.

If you have an ill person suspected or confirmed to have COVID-19 and need to inquire about additional cleaning of their space, contact the Facilities Services Center.

[Environment, Health & Safety](#) supports workplace safety, illness and injury prevention, and emergency response and is a key resource for COVID-19 questions and resources, including safety protocols and signage. EHS is also responsible for contact tracing and managing case investigations.

If you have questions about responding to COVID in the workplace, email EHS-Covid-19-Reporting@umich.edu.

Service Adjustments

Custodial Services

Custodial Services continues to provide increased cleaning and disinfecting in common areas of buildings that have been reactivated. In addition, the frequency of cleaning and disinfection in classrooms, libraries, museums, and recreation spaces will be increased as these spaces reopen. Details by space type are available in the [COVID-19 Guidelines for Academic Facilities](#), Appendix A.

Grounds Services

Grounds Services continues provide increased cleaning and disinfecting of handrails

around building entrances. Expect reductions in the following areas: fertilization, mowing, trimming, and perennial planting maintenance. As a reminder, annual plantings in beds and containers are canceled for this year.

Transportation and Parking

In preparation for the fall semester, major transit service changes began on Monday, August 24. The plan, developed in collaboration with College of Engineering and public health experts, includes additional safety measures and a significant overhaul of the campus bus network.

Measures include:

- Reducing rider travel time to approximately 15 minutes or less for most trips ([new bus route guide](#))
- Requiring face coverings
- Providing more space on buses by reducing capacity
- Increasing airflow for riders and drivers by keeping windows open
- Increased air filtration for all buses
- Requiring rear door boarding and alighting (unless wheelchair access is needed)
- Performing daily COVID-19 screening of all drivers in accordance with university guidelines
- Enhanced cleaning and disinfection of frequently touched surfaces
- [More details](#) are available on LTP's website

As of July 1, parking enforcement was restored for all campus areas and remains in effect.

Maintenance Regions

Maintenance has resumed normal operation levels to provide standard maintenance and repair activities for the campus community.

- In facilities that still have limited or no occupancy, we continue to perform routine flushing of domestic water systems to ensure healthy water quality.
- We will expedite our response to maintenance issues in restrooms and for ventilation systems as building occupancy rises with the return of students, staff, and faculty.

Central Maintenance Shops

The Key Office has returned to full operations. Locksmith repair services have resumed and new keying and core-related work for construction are underway.

All central maintenance shops are actively supporting construction and essential work activities.

Construction

Construction resumed on May 7. Most projects that were in construction prior to the pause restarted, with some exceptions.

AEC recognizes that contractor compliance with state requirements is essential in addressing COVID-19. AEC requires that contractor safety plans be updated to indicate methods of

compliance with the executive order prior to restarting work on university property. Additionally, when working in existing buildings, contractors are required to minimize the use of interior spaces that are outside of their designated construction area, and contractors' employees are required to wear face masks at all times in public areas.

Contractors also provide plans to AEC project managers ensuring minimized use of public spaces for access to the construction area, toileting, delivery of materials, etc.

AEC has been coordinating with university administration and facility managers on individual projects to discuss the status of their respective pending projects in planning, design and/or construction.

Sustainability

Compost and recycling services will continue as usual this academic year. New waste streams may increase the likelihood of contamination. If you notice contaminated recycling or compost, please email recycle@umich.edu.

Approximately 500 landfill bins will be placed in classrooms this fall to accommodate waste associated with increased cleaning.

To manage waste from to-go meals provided by MDining, extra landfill and compost collection boxes will be placed near food distribution points. The Office of Campus Sustainability, Custodial Services, Waste Management Services, and Student Life will respond to changing waste collection needs.

HVAC COVID Task Force

A task force was formed in July to address questions and concerns about the coronavirus and HVAC systems. The group, with representatives from AEC, EHS, Maintenance, OCS, and Housing, is reviewing HVAC system types to ensure the university's HVAC systems are operated and maintained in line with the most up-to-date recommendations.

The group will help lead discussions around potential solutions and recommendations and help implement system-wide changes when needed.

Canopies

Temporary canopies were installed in various locations across campus to serve as study and eating spaces for students since building occupancy will be limited. They are scheduled to be removed on October 28, 2020.