



COVID-19 Update

April 2, 2020

The safety of the University of Michigan community remains the number one priority of Facilities & Operations. F&O is focused on providing continuity of service and adapting our operations as circumstances change.

We are committed to protecting your health and safety by:

- Following [CDC](#) and [Michigan Department of Health and Human Services](#) guidance.
- Maintaining operations in [Environment, Health & Safety](#) which support workplace safety, illness and injury prevention, and emergency response.
- Cleaning areas with ill persons suspected or confirmed to have COVID-19. *If you have an ill person suspected or confirmed to have COVID-19 and need to inquire about additional cleaning of their space, contact the Facilities Services Center at 734-647-2059.*

How to Obtain Services

The [Facilities Service Center](#) is the primary point of contact for facility-related questions or concerns. FSC remains staffed 24/7. Call 734-647-2059 or email FO-Service-Center@umich.edu.

If you have questions about responding to COVID in the workplace, email [EHS-Covid-19-Reporting@umich.edu](#).

Service Adjustments

F&O has scaled down services to comply with the governor's executive order and adjust to reduced campus needs. Service adjustments include:

Custodial Services

Custodial Services continues to provide increased cleaning and disinfecting of high-touch surfaces, prioritizing areas that directly support mission-critical activities, such as essential research, animal care, and remote learning. High-touch surfaces include doorknobs and handles, door push plates and crash bars, light switches, elevator buttons, handrails, drinking fountains, phones in common areas, classroom desks, classroom and conference tables, classroom and conference chair arms, restroom dispensers, restroom partitions and latches, sinks and faucet handles, and toilet and urinal handles.

Key Office

The Key Office is providing service remotely or via appointment. Call the FSC at 734-647-2059 to acquire service.

Maintenance

Maintenance Regions continues to provide services at a reduced staffing level, with 24/7 response to high-priority calls, as always. Staff are prioritizing mission-critical functions such as essential research, animal care, and remote learning. In addition, maintenance staff are prepping chilled water systems to cool buildings when the weather warms and performing daily walkthroughs of facilities and mechanical rooms to ensure that building systems are functioning properly.

Construction

All non-essential construction activity has ceased on campus, per the governor's executive order. A small number of critical construction projects related to Michigan Medicine are continuing, as well as new identified Michigan Medicine critical projects.

Logistics, Transportation & Parking

See the [LTP website](#) for the most up-to-date information.