Floor Covering, Cleaning

F · https://fo.umich.edu/fosg/floor-covering-cleaning/

Custodial Services is responsible for cleaning floor surfaces in all general fund space. Custodial Services will use the methods and equipment deemed most suitable for a particular floor surface.

Custodial Services has developed an extensive plan for cleaning the areas and the frequency of cleaning depends on the use of the space. The CS Cleaning Guide can be viewed at https://cgs.fo.umich.edu/custodial-services/custodial-standards-guidelines/

Custodial Services cleans carpets in general fund buildings on a biennial basis. Spot cleaning of carpets is performed on a routine basis, per the Custodial Services Cleaning Guide.

In the event of a flood, fire or other calamity, emergency cleaning services are provided by the Custodial Services Customer Response Team (CRT). The services of the CRT are arranged by contacting the FSC at 647-2059.

If additional floor cleaning services are requested by a department, school, or college, Custodial Services can provide that increased level of service at customer expense.

To report problems with regular cleaning in general fund space or arrange for increased service levels, call the Facilities Service Center at 734-647-2059 or visit requests.fo.umich.edu.