Damage Repair

D · https://fo.umich.edu/fosg/damage-repair/

It is never our desire to do more harm than good. In some situations, however, we may inadvertently cause damage to a facility or space. In those cases, Facilities & Operations will pay to repair the damage caused by our negligence. Please call the Facilities Service Center at 647-2059 and make us aware of the problem.

In situations where a building mechanical system failed and the failure caused damage to surrounding spaces, Facilities & Operations is only responsible for funding the subsequent repair of the mechanical equipment and correcting the problem. Risk Management Office is responsible for funding the remediation of the damage caused as a result of the failure. In other words, Risk Management funds the cleanup and repair of the damage caused by the mechanical failure. In situations where the damage is substantial, Facilities & Operations, Risk Management and the affected department work together to quickly restore the area to functional use.

When department equipment or systems are damaged due to a facilities problem, the department should contact Risk Management directly and report the loss. Risk Management can be reached at https://finance.umich.edu/risk-management and by phone at 734-764-2200.

In cases where a department causes damage to university property, it is expected that the department will fund the repair. Facilities & Operations will repair the damage at department expense. To request service, call the Facilities Service Center at 734-647-2059 or visit requests.fo.umich.edu

In situations where an outside vendor damages University property, Facilities & Operations involves Risk Management to seek reimbursement from the vendor's insurance company.

See also:

- Vandalism