Bus Stop Shelters

B · https://fo.umich.edu/fosg/bus-stop-shelters/

Logistics, Transportation & Parking (LTP), has the overall responsibility for bus stop shelters. LTP is responsible for the location, installation, upkeep, and potentially, the removal or relocation of a bus stop shelter.

Note: The Ann Arbor Area Transportation Authority (AAATA, also known as The Ride) owns the bus stop shelters at the following locations:

- State Street at the Michigan Union
- South University at the Museum of Art
- State Street at the Frieze Building
- East Medical Center Drive, both sides, at University Hospital entrance.
- All concerns with these shelters should be directed to the AAATA by contacting 734-973-6500 or https://www.theride.org/about/contact-us.

Campus-owned bus stop shelters are routinely cleaned of debris and trash by crews from LTP. The Crisler Arena shelter is primarily cleaned by the Athletics Grounds crew with LTP serving in a backup role. To report cleanliness problems with bus stop shelters, call the Facilities Service Center at 647-2059 or submit a request at requests.fo.umich.edu.

Cleanup of vomit and human excrement from bus stop shelters is the responsibility of LTP crews that have been trained in the proper cleanup of bodily fluids, which may or may not contain blood-borne pathogens. To report problems of this nature, call the Facilities Service Center at 647-2059. Should a crew from LTP not be available, EHS Hazmat has agreed to serve as a backup. EHS Hazmat can be contacted at 763-4568.

Snow removal from bus stop shelters is the responsibility of LTP. To report problems with snow or ice in bus stop shelters or on the sidewalk areas around the shelters, contact the Facilities Service Center.

LTP contracts with Facilities & Operations for the other services needed to provide safe and functional bus stop shelters. Lighting in bus stop shelters is funded by LTP and performed by the F&O Outside Lighting crew. To report lighting problems in bus stop shelters, contact the Facilities Service Center.

Graffiti removal and broken windows on bus stop shelters are addressed by AEC Construction Services on a Risk Management-funded work order. All vandalism should be reported to the Department of Public Safety and a police report number noted on the Facilities & Operations work order. (The guidelines for what types of graffiti is allowable and what types of graffiti must be removed can be found in this Service Guide under "Graffiti".) To report graffiti or broken windows in bus stop shelters, contact the Facilities Service Center.

Occasional power washing of bus stop shelters is funded by LTP. LTP is responsible for initiating this work on an as needed basis.

All other maintenance and repair of bus stop shelters, including repairs to roofs, replacement of glass panels (unless broken by vandals), installation of signage, painting, general upkeep, etc., is the responsibility of LTP. Problems of this type should be reported to Logistics, Transportation & Parking at 764-3427 or http://ltp.umich.edu/.